

Radical Views...

from the Department of Radiology

Volume 6, Number 11
JUNE 2014



Beth Israel Deaconess
Medical Center



A teaching hospital of
Harvard Medical School



FROM THE CHIEF

Jonathan B. Kruskal, MD PhD

Retiring RTAS

The new voice recognition system has been rolled out to all sections for over a month, except for Mammography and ED, which will be converting over the next few weeks. Our goal is to get to full utilization of Fluency and to retire the current RTAS/Escription system. To achieve this goal, please note that we have set a date of July 1st to remove all RTAS boxes from the reading rooms.

Our current contract with the RTAS vendor to handle transcription is expiring. However, we have a new contract to conduct transcription which is available by using this option within the Fluency system. To facilitate this transition, Jesse Wei will be sending out weekly updates to let people know about outstanding issues, their status, and upcoming releases with new features. Additionally, any supplemental training can be acquired by contacting Ken Davis (kdavis@sysev.com) to set up a time. Your section chiefs and Program Directors will also be provided with weekly updates describing staff and resident conversion rates from transcription to the FFI VR system. I ask that you make every effort now to start using the VR system at every opportunity.

All support activity will follow the current process of contacting 4-PACS. Support staff will resolve the issue as quickly as possible, and report any system issues to the vendor to schedule a fix in an upcoming software release.

Finally, now that the majority of radiology staff has experience using the new FFI system, there will be a renewed emphasis on setting up templates to facilitate faster reporting. Jesse Wei can provide guidance and support for these activities, and consult with sections to help put these in place.

Thanks for all of your effort and patience during this significant change in workflow and practices.

- Jonny

Welcome New (and returning) Faculty

In July, we will welcome 10 new residents and some 23 fellows as well as new faculty but this year, I am delighted to formally welcome the return of Colm McMahon back to our MSK section and three graduating fellows we have been able to recruit as new faculty: Jenny Ní Mhuirheartaigh, Leo Tsai and Ammar Sarwar. Having spent an average of 4.6 years working with these three, I look forward to further clinical, academic and research achievements. - Jonny



Colm McMahon, MB BAO BCh MRCPI FFR (RCSI) - Musculoskeletal Imaging (MSK), BIDMC; Assistant Professor of Radiology, HMS.

Fellowship at BIDMC - Musculoskeletal Imaging/Magnetic Resonance Imaging, Body MRI
Residency - Diagnostic Radiology, St. James Hospital/St. Vincent's University Hospital, Dublin, IRL
Medical School - MD, University College Dublin School of Medicine and Medical Science, Ireland



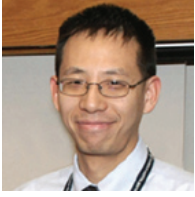
Jennifer M. Ní Mhuirheartaigh, MD - Musculoskeletal Imaging (MSK), Community Radiology and Interventional Radiology, BIDMC; Instructor in Radiology, HMS

Fellowships at BIDMC - Abdominal Imaging and Intervention, Body MRI, Interventional Radiology, Musculoskeletal Imaging
Residency - Galway University Hospital, RCSI
Medical School - MB, BCh, BAO, M Med Sci, MD, National University of Ireland, Galway



DEPARTMENTAL NEWS: More Welcomes and Congratulations

Welcome New (and Returning) Faculty *[cont'd]*



Leo L. Tsai, MD PhD MSc -
Body MRI and Abdominal Imaging and MR
Research, BIDMC; Assistant Professor of
Radiology, HMS.

Fellowship - MRI, BIDMC
Residency - Diagnostic Radiology
Internship - General Surgery, Brigham and Women's Hospital
Medical and Graduate Education - MD, PhD, Harvard Medical
School-MIT Division of Health Sciences and Technology; MSc
-Cambridge University, United Kingdom



Ammar Sarwar, MD -
Interventional Radiology and Informatics;
Instructor in Radiology, HMS

Fellowships -
• Interventional Radiology, BIDMC
• Cardiac Imaging, Massachusetts General Hospital
Residency - Diagnostic Radiology, BIDMC
Medical School - MB BS, King Edward Medical College, Punjab
University, Lahore, Pakistan

Welcome Back Robin Young



Please join me in welcoming **Robin Young** to the PACS/RIS group as our Application/Data Analyst working primarily with the new Fluency voice recognition product. Her many years in transcription should make for a very smooth transition into this new role. She

has been working with the Radiology Department since April of 1991. Robin's phone number is (617) 667-2338 and her pager ID is #38715. She will be supporting the new Fluency application with the assistance of the PACS/RIS team (4-PACS). Please congratulate Robin on her new position in the department.

Thank you,
- Jim Brophy, Radiology PACS/Informatics Manager

Congratulations Matt Palmer



It gives me great pleasure to announce the promotion of **Dr. Matt Palmer** to the newly-created position of Manager-Medical Imaging Physics. Many of you know Dr. Palmer from his work on QA and patient dose issues in our various modalities, his

teaching activities, his support of research proposals, and much more. He will bring a renewed vigor to our physics efforts at BIDMC and the developing network, starting with the building of a core team of physicists and technicians. As many of you know, he is a very patient and clear communicator, and we will all benefit from his wisdom and guidance in this new role. Please join me in congratulating our newest Manager.

[See Radical Views of Sept 2013 for a more detailed report of Matt's innovations and plans for his new position]

- Allen Reedy, Radiology Business Director

Radiology Trainees Win Outstanding Resident-Fellow Teaching Awards

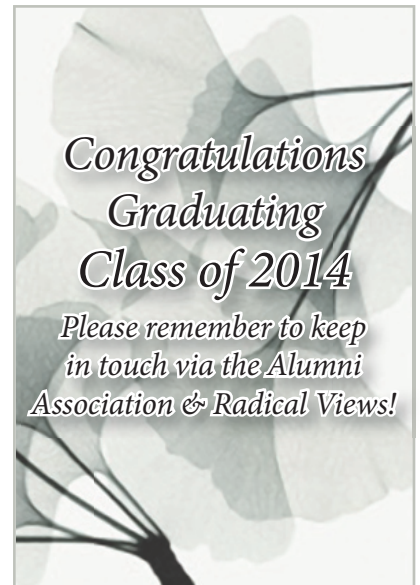


Congratulations to upcoming 4th yr resident **Kate Troy** and current MSK Fellow **Omer Awan** who have been chosen by the 2013-2014 BIDMC PCE students to receive an **Outstanding Resident-Fellow Teaching Award**. These are awarded to the residents/fellows who worked with the 3rd year HMS students during clinical rotations as part of their Principal Clinical Experience at BIDMC.



Each year, BIDMC hosts a teaching award ceremony as part of the Education Week activities. This year's ceremony will be held on Monday, June 2nd at 4:30 pm in the Shapiro Clinical Center, 1st Floor, Atrium lobby area. This is a chance to acknowledge their contributions to medical education in front of the entire BIDMC Community. Winners of

this award are acknowledged at this event and in the Education Week program booklet.



Radiology Calendar June 2014

As usual, Consult the webpage for the most up-to-date schedule:
<https://apps.bidmc.org/departments/radiology/residency/conferences/displayMonth.asp>

Mon	Tues	Wed	Thurs	Fri
Weekly Mon Section Meetings: 3:00-4:00 ED section meeting (monthly) [ED annex, WCC]		Weekly Wed Section Meetings: 11:00-12:00 MSK clinical conf 12:00-1:00 CardioThoracic, GI/GU Oncology 3:00-4:00 Mammo [TCC-484]	Weekly Thurs Section Meetings: 12:00 - 1:30 Abd [WCC-354] 12:00-1:00 MSK	Friday Grand Rounds: Sherman Auditorium, East Campus (unless stated otherwise)
2 7:30 - 9:00 Hepatobiliary Cases (Martin Smith)	3 8:00 - 9:00 IR (Felipe Collares)	4 8:00 - 9:00 New Innovations (Program Directors) [Updates and training]	5 7:30 - 9:00 Physics (Matthew Palmer) [Nuclear Medicine II - Gamma Camera/Image Quality]	6 12:00-1:00 21st Fleischner Lecture: Imaging 3.0 Radiologists Shaping The Future of Diagnostic Radiology (Bibb Allen, Jr., MD) [Sherman Aud]
9 7:30 - 8:15 OB/GYN - case conference (Colin McArdle) 12:00-1:00 MRI Meeting [Ansin 2] 3:00-4:00 MRI Safety Month* Lecture (Marty Smith) [TCC-10]	10 7:30 - 8:15 OB cases (Janneth Romero) 10:30-11:30 NMMI meeting [GZ-103]	11 7:30 - 8:15 OB/GYN - case conference (Colin McArdle) 7:15 - 8:00 US meeting (WCC-304A Gallery)	12 8:15 - 9:00 Bronchial artery embolization (Ian Brennan) 2:00-3:00 West MedRads - Senior Resident	13 12:00-1:00 pm No Grand Rounds
16 7:30 - 8:15 Overview of bowel and biliary surgeries (Leo Tsai) [Normal imaging appearance and potential complications] 8:15-9:00 Fat and iron on MRI and CT (Jesse Wei)	17 7:30 - 8:15 Cystic pancreatic lesions (Koenraad Mortele) 8:15 - 9:00 Pancreatic adenocarcinoma (Koenraad Mortele) 8:00-9:00 IR Meeting [West Recovery]	18 7:30 - 8:15 Secretin MRCP (Martin Smith) 8:15 - 9:00 Imaging of cirrhotic liver (Jesse Wei)	19 7:30 - 8:15 Case conference (Koenraad Mortele) 8:15 - 9:00 Pancreatitis, not acute (Olga Brook)	20 12:00-1:00 pm No Grand Rounds
23 7:30 - 8:15 Chest (Pierluigi Ciet) 8:15 - 9:00 Chest (Pierluigi Ciet)	24 7:30-8:15 Endovascular management of DVT/PE (Salomao Faintuch) 8:15 - 9:00 Endocrine Interventions (Barry Sacks) 10:30-11:30 NMMI meeting [GZ-103]	25 7:30 - 9:00 IR case conference (Muneeb Ahmed)	26 7:30 - 9:00 Physics (Matthew Palmer) [Nuclear Medicine III - Radioisotopes and Radiopharmaceuticals] 2:00-3:00 West MedRads - Senior Resident	27 12:00-1:00 pm No Grand Rounds

*Late Breaking News

JUNE IS MRI SAFETY MONTH

We will be sending out a TIP each week in June to all of Radiology with information about different safety points in MRI and offering a lecture on Monday June 9th on "MRI Safety" by Dr. Martin Smith from 3:00-4:00pm in the Rabkin Board Rm (Shapiro 10th flr). The lecture is open to all. Watch for our tips on:

- Preventing Patient Burns
- MRI Safety with Medical Implants
- MRI Contrast Safety
- System Equipment and Troubleshooting


- Jeremy Stormann B.S. RT(R) (CT) (MR), MRI Clinical Instructor



Marty Smith




Jeremy Stormann



 Beth Israel Deaconess Medical Center
 Department of Radiology

21st Annual Risa and Felix Fleischner Lecture:

Imaging 3.0

Radiologists Shaping the Future of Diagnostic Radiology


 presented by


Bibb Allen, Jr., MD
 Chairman, Board of Chancellors
 American College of Radiology (ACR)

12-1 pm - Friday, June 6, 2014
 Sherman Auditorium - BIDMC East Campus

DEPARTMENTAL GRAND ROUNDS - Guest Speakers



Friday, June 6, 2014 - **21st Annual Risa and Felix Fleischner Lecture**

12 noon - 1:00 PM • Sherman Auditorium

Imaging 3.0 Radiologists Shaping The Future of Diagnostic Radiology
Bibb Allen, Jr., MD FACP - Chairman, Board of Chancellors of the American College of Radiology (ACR)

We are very pleased to welcome Dr. Bibb Allen, Jr. as our 21st Annual Risa & Felix Fleischner Lecturer. In addition to his national role as Chairman of the ACR Board of Chancellors, Dr. Allen is a radiologist with the Birmingham Radiological Group in Birmingham, AL and Program Director of the Diagnostic Radiology Residency Program of the Baptist Medical Centers in Birmingham. He comes to us with extensive experience in the socioeconomic issues of radiology as they relate to coding, the valuation of physician work, and practice expense. He has also worked on issues surrounding the sustainable growth rate (SGR) formula that sets the update for Medicare's conversion factor and is a promoter of the ACR's Imaging 3.0 initiative to ensure that radiologists hold a key role in evolving health care delivery and payment models, as well as quality patient care.

Dr. Allen earned his MD from the University of Alabama School of Medicine and completed an internship in internal medicine, residency training in surgery and diagnostic radiology (also in Birmingham) and a fellowship in body imaging at Georgetown University Hospital in Wash., DC.

Active with the ACR for 20 years, he has served as a Councilor, member of the Council Steering Committee, Chair of the Commission on Economics, Chair of the Carrier Advisory Committee (CAC) Network, and ACR representative to the AMA/Specialty Society RVS Update Committee (the RUC). A member of the Board of Chancellors for the past five years, he was elected Chair of the ACR Board of Chancellors in May 2014.



Imaging 3.0 is a change process led by the ACR for the field of radiology. It includes a set of technology tools that equip 21st-century radiologists to ensure their key role in evolving health care delivery and payment models—and quality patient care.

Imaging 3.0 is a vision and action plan to allow all radiologists to take a leadership role in shaping America's future health care system.

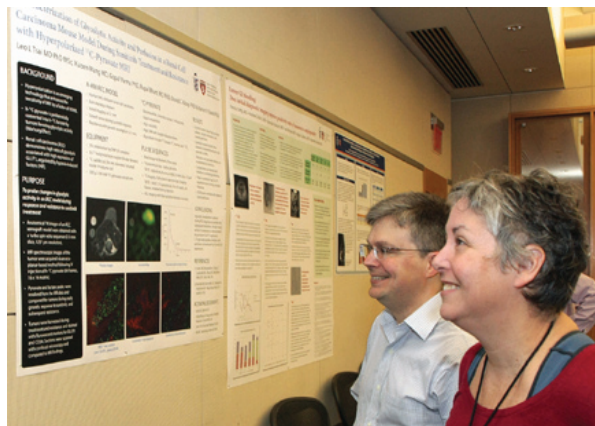
19th Annual Morrison Research Day

Our 19th Annual Morrison Research Day was held on Friday, May 2nd as a traveling show beginning with trainee presentations in the Rabkin Board Rm (Shapiro10) and moving on to the signature Morrison Lecture presented by **Dr. Pratik Mukherjee** of the University of California, San Francisco, who spoke on *Diffusion Tensor Imaging of Traumatic Brain Injury* in the Sherman Auditorium, before finishing with a light luncheon reception in the Leventhal Conference Rm (Shapiro-2). Following a tradition begun last year, the Morrison Lecture was presented as part of Radiology Grand Rounds to enable more staff to be able to attend. The Morrison event highlights the research efforts throughout the department with presentations made by Residents, Fellows and Students.

Congratulations to all the Morrison presenters. This year, the judges presented Morrison Research Awards to: Abdominal Imaging Fellow **Deirdre Moran** for "Technical Success and Safety of Transbronchial Versus Percutaneous Fiducial Placement for CyberKnife Radiotherapy of Lung Tumors" and Morrison serial winner **Leo Tsai** for "Characterization of glycolytic activity and perfusion in a renal cell carcinoma mouse model during sunitinib treatment and resistance with hyperpolarized 13-C-pyruvate MRI". To date, Leo has won three Morrison Research Awards: in 2011 as a 2nd yr resident, in 2013 as a 4th yr resident and 2014 as a Body MR Fellow. We are fortunate to be able to welcome Leo as incoming faculty in Body MR and MR Research this July.



This year's Morrison Research Day trainee presentations were held in the morning in Rabkin Board Room on Shapiro-10 and Dr. Mukherjee's Morrison Lecture was presented in the Sherman Auditorium at noon.



Richard Sharpe - Breast Imaging Fellow



Erica Gupta - VIR Fellow



Mark Knox - Breast Imaging Fellow



Ammar Sarwar - VIR Fellow



Kate McGillen - Abd Imaging Fellow



Gopal Varma - MR Research Fellow



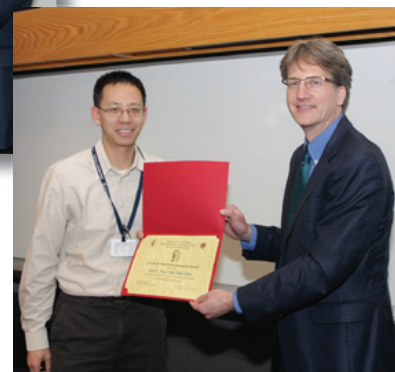
Above: 1) Morrison judges Aaron Grant and Debbie Levine review Leo Tsai's poster; 2) Leo Tsai explains the finer points of his poster; as do 3) Tamuna Chadashvili (foreground) and Patrick Duffy.



Deirdre Moran - Abd Imaging Fellow

Not shown: Posters by medical student Julia Mario and VIR fellow Ammar Sarwar were also on display.

Vice Chair of Research Dave Alsop presents this year's Morrison Awards to Deirdre Moran and Leo Tsai.



DEPARTMENTAL NEWS: Transarterial Y-90 Radioembolization



2014 Graduating
VIR Fellow and
incoming VIR
Faculty Ammar
Sarwar, MD

The Division of Interventional Radiology and the Division of Nuclear Medicine and Molecular Imaging are starting a program in trans-arterial Yttrium-90 (Y-90) radioembolization as outpatient therapy for both unresectable primary and metastatic liver tumors. Y-90 radioembolization is currently

FDA-approved for treatment of hepatocellular carcinoma and metastatic colorectal carcinoma. Other malignancies that may be treated include cholangiocarcinoma and metastatic neuroendocrine, melanoma, renal cell, and lung cancers.

We are offering these services in multidisciplinary collaboration with other specialties including medical oncology, radiation oncology, transplant surgery, hepatobiliary surgery and surgical oncology.

What is transarterial Y-90 radioembolization?

Y-90 is an isotope of yttrium that decays by beta-minus (electron) emission. The decay of this isotope delivers focused radiation to liver tumors when the Y-90 is attached to small particles that are injected directly into the hepatic arteries feeding the tumor. The radioactive Yttrium-90 isotope is bound to the small particles, and allows for a higher local dose of radiation while minimizing radiation exposure to the rest of the body.

What is involved in a transarterial Y-90 radioembolization procedure?

All patients undergo detailed evaluation in the Interventional Radiology clinic. Patients selected for Y-90 radioembolization undergo:

- a planning hepatic angiogram to map out the liver arterial anatomy
- a 99m-Tcnetium MAA) perfusion scan to assess for blood shunting within the liver
- liver angiography and radioembolization treatment 1-2 weeks later
- follow-up MRI's every 3 months to assess for response to therapy

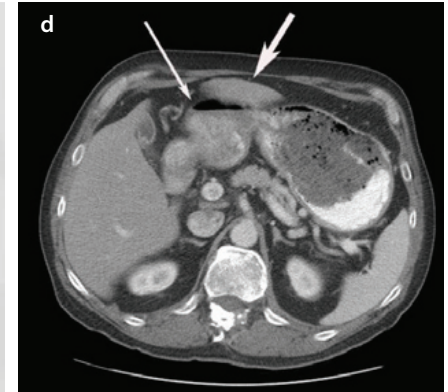
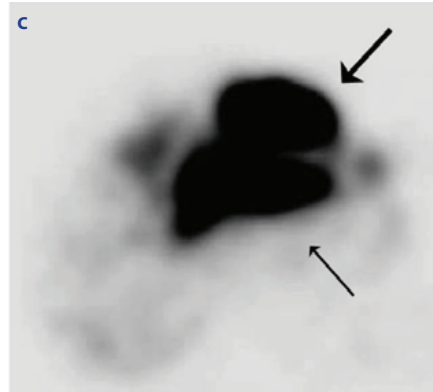
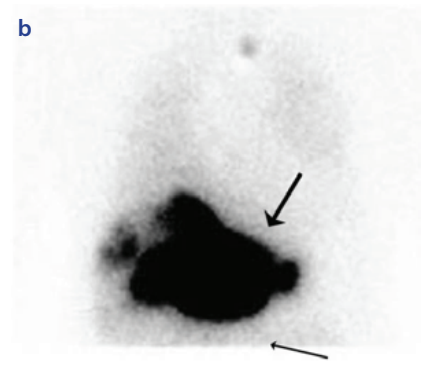


Figure Legend: 67 year old male with hepatic metastatic colorectal cancer undergoing pre-treatment hepatopulmonary shunt evaluation. (a) Proper Hepatic Arteriogram; Tc99 MAA was injected via a microcatheter placed in the proper hepatic artery (arrow) following coil embolisation of the gastroduodenal artery; Note opacification of the patent right gastric artery (arrow heads). (b) Planar thoracoabdominal scintigraphy following hepatic arterial injection of 99m-Tc MAA demonstrates predominant left lobe hepatic activity only (bold arrow) and absence of extrahepatic activity (thin arrow). (c) SPECT images demonstrate activity corresponding to the location of the lesion seen on (d) CT images of the left lobe of the liver (bold arrow) and in the stomach (thin arrow) not noted on the planar image.

Figure Reference: Murthy R, Habbu A, Salem R. Trans-arterial hepatic radioembolisation of yttrium-90 microspheres. *Biomed Imaging Interv J.* 2006 Jul;2(3):e43.

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- Heaviness
- Swelling
- Fatigue
- Night Cramps
- Itching



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Announced Updates to Radiology-Referring Physician Communications

In an effort to simplify and improve communication between in-house care clinicians and the radiologists, we have restructured physician-to-physician communications using the phone and paging systems.

Telephone Contact:

a) During weekday regular working hours (Mon - Fri, 8 am - 5 pm):

If you wish to speak with a radiologist, please call (617) 754-2600

This will connect you to the inpatient radiology phone tree. Using the organ-system and modality based menu, you will be directed to the appropriate section's primary telephone. If a radiologist is unavailable at that time (8 a.m. - 5 p.m.), a voice message will provide you with the pager number for a radiologist in that section.

b) During weekend and off hours (Mon - Fri, 5 p.m. - 8 am, and Sat/Sun):

If you wish to speak with a radiologist, please call (617) 754-2600

This will connect you to a limited phone tree with a telephone and pager number for the on-call east campus radiology resident and the on-call west campus radiology resident, as well as the pager number for the appropriate on-call Interventional Radiology fellow.

Paging System:

A list of all radiology section pagers covered by physicians is easily available by entering "Radiology" or "Interventional Radiology" in the On-call Schedule Search box on the Pager webpage on the BIDMC Portal <<https://pagers.bidmc.org/webpaging/>> and clicking "On-Call Now."

Alternatively, you can search for radiology resident and fellows for each section by searching for "Radiology resident" or "Radiology fellow" in the Search box on the Pager webpage <<https://pagers.bidmc.org/webpaging/>>.

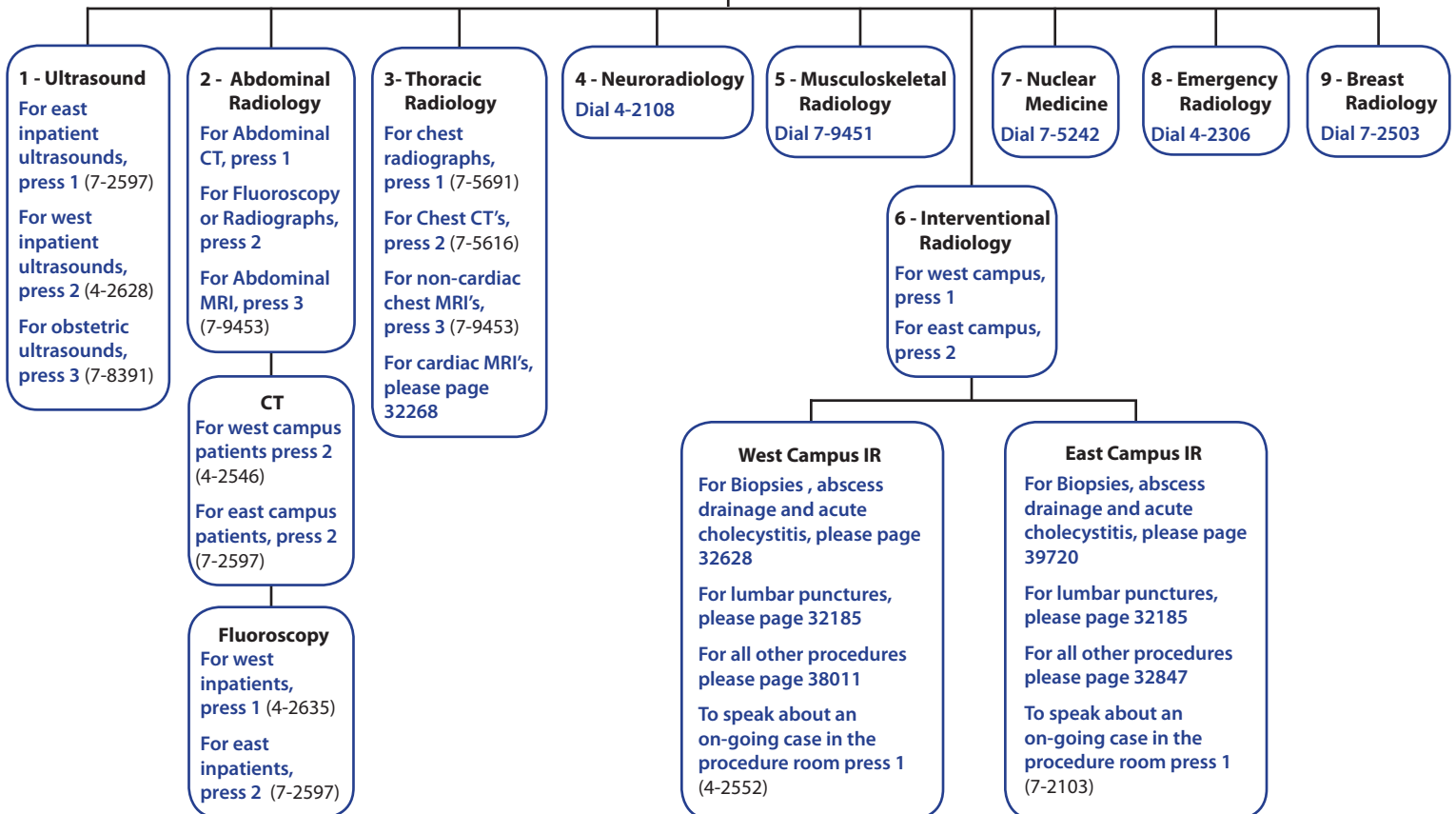
INPATIENT RADIOLOGY

PRESS:

- 1 FOR ULTRASOUNDS
- 2 FOR ABDOMINAL RADIOLOGY
- 3 FOR THORACIC RADIOLOGY
- 4 FOR NEURORADIOLOGY
- 5 FOR MUSCUIOSKELETAL RADIOLOGY
- 6 FOR INTERVENTIONAL RADIOLOGY
- 7 FOR NUCLEAR MEDICINE
- 8 FOR EMERGENCY RADIOLOGY
- 9 FOR BREAST RADIOLOGY

TO REPEAT THIS MENU, PRESS 0 AT ANY TIME

**RADIOLOGY INPATIENT
DOCTOR-TO-DOCTOR CONSULT LINE
617-754-2600
8AM-5PM**



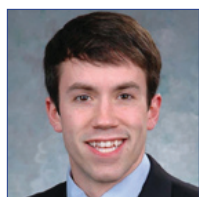
RESIDENCY NEWS: *Introducing the incoming Class of 2018*

With the new academic year quickly approaching, we would like to introduce the ten incoming residents that will join the Diagnostic Radiology Residency Program as of July 1st. We are excited to welcome this new group of talented residents into our department, and we know that you will enjoy working with them over the coming years.



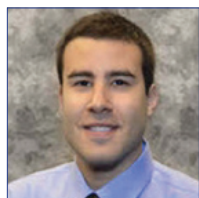
Tom Anderson, MD

Thomas (Tom) Anderson graduated from the Warren Alpert Medical School of Brown University. He has developed strong interest in research and teaching and looks forward to greater opportunities for both during residency and beyond. In addition to medicine, Tom enjoys music, having sung regularly with the Boston Symphony Orchestra and the Boston Pops since 2006, as well as at Boston Red Sox and Celtics games. He is also a PADI-certified scuba diver and an amateur woodworker.



John Cavanaugh, MD
MBS

John Cavanaugh graduated from Indiana University School of Medicine and comes to our program with a strong background in academic research and community involvement, working as a volunteer at a clinic for the underserved in Mumbai, India. Once an NCAA All-American track athlete at the University of Notre Dame, John continues to fuel his passion for running. He also enjoys writing and reading *The New York Times*.



Jeff Dines, MD

Jeffrey (Jeff) Dines graduated from Washington University School of Medicine in St. Louis. In addition to his love of teaching (during medical school, he taught interactive lectures to underserved middle school students), he also has a passion for business and technology and hopes to be able to blend these interests during his training and career. A movie buff who enjoys all genres, Jeff manages to stay active by running 10K races, riding bikes and boxing.



Anthony Esparaz, MD

Anthony Esparaz graduated AOA from Northwestern University Feinberg School of Medicine. He joins our program with some unique global health experiences under his belt, having done volunteer work in Port Maria, Jamaica and Mexico City. Outside of medicine, his two biggest passions are tennis and ethnic cooking. He also enjoys food photography, running, swimming, and playing the piano.



Daon Ha, MD

Daon Ha graduated from Tufts University School of Medicine, and her love for visual arts as a child is one of the many factors that eventually led her to choose a career in radiology. She may be a familiar face to some at BIDMC, as she spent time here in 2012, participating in a research project with the Breast Imaging section. Outside of medicine, she also enjoys painting (in both acrylic and watercolor), as well as traveling, hiking and cooking.



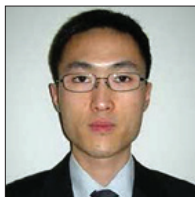
Chris Hostage, MD

Christopher (Chris) Hostage graduated from Duke University School of Medicine. As a resident he looks forward to advancing his teaching abilities while developing his skills as a clinician and researcher. Since 2006, Christopher has trained and competed in Brazilian Jiu-Jitsu, and even placed 4th out of a field of 32 in the weight and skill division at a North American Grappling Championship (NAGA).



Stella Lam, MD

Stella Lam graduated from Boston University School of Medicine. Her intellectual curiosity, fascination with science and desire to have a larger impact on the public's health led her to pursue a career in medicine. Stella's interests outside of medicine include sampling different ethnic cuisines and spending time outdoors or by the ocean. She also has a flair for the adventurous, having tried both bungee jumping and skydiving to challenge her fear of heights!



Jason Song, MD

Jason Song graduated from the Chicago Medical School at Rosalind Franklin University of Medicine & Science. He joins our program as a member of the Gold Humanism in Medicine Honor Society for his demonstration of excellence in clinical care, leadership and compassion in medical school. Jason considers himself a museum enthusiast (with a particular love of Impressionist paintings) and also enjoys playing basketball, golf and tennis, traveling and trying new foods or wines.



Powen Tu, MD PhD MSc

Powen Tu received her MD from Boston University School of Medicine where she also earned a PhD in Molecular Medicine. She comes to our program with a strong research foundation, and she hopes to continue to devote a significant portion of her professional effort to biomedical research. Outside of medicine, Powen's interests include badminton, tennis, cooking and spending time with her family.



Cathy Wei, MD PhD

Catherine (Cathy) Wei graduated from Boston University School of Medicine where she also earned a PhD in Pharmacology and Experimental Therapeutics. She has a long history of volunteerism, having led many service projects in her communities in both undergraduate and medical school. An avid athlete, Cathy stays active by playing soccer, cross country skiing and hiking. She also enjoys cooking, reading and traveling.

DEPARTMENTAL NEWS: Radiology celebrated National Nurses' Week May 6-12, 2014 on Friday, May 9th with ...



Bridget O'Bryan-Alberts, RN
Nurse Manager

cake, flowers and loads of appreciation!



L to R: Karen Kennedy, RN,
Martha Foote, RN and
Melanie Gallagher, RN



Often when I interview for vacant staff positions, I mention how fortunate I am as a manager to have such a great staff. The compassion, commitment and quality of care that is provided to patients everyday by the staff, is a testament to the character of the individuals that call themselves BIDMC radiology nurses. I truly see the statement "it is all about the patient" resonating in the hallways throughout the department; whether it be in Shapiro, East or West campus. Flexibility, teamwork & clinical expertise are just a few of the many descriptive words that characterize our nurses. Once again thanks you for all you do every day.

- Bridget





Left to Right: Ben Delahanty, Jefferson Roach, Janet Boris, RN, Karen Kennedy, RN, Martha Foote, RN, Melanie Gallagher, RN, Beth MacQuilken and Patty MacDonald



Right: Nadia Aires, RN, Lyndsey Doves, RN, Robin Griggs, RN, Hazel Villasis, RN, Kristen Lundy, RN and Janet Boris, RN



Joe Aloisi, RN



Radiology in the Community:



Our Radiology Admins hope to be able to distribute these hearts to the Radiation Therapy Department, Breast Care Center and the Breast Imaging Section. Because the majority of painters of these hearts were women, we felt very strong that they should be given to other women who were going through a difficult and challenging time in their lives and who would appreciate the support and love that these hearts represent. It's just a simple formula with our one simple message of "creating hope...one heart at a time."

Hearts of Hope Follow-Up Under the organizational direction and guidance of Dawn Federman, Lois Gilden and Linda Lintz, 6 Radiology Staff members came together again on May 9th to create beautiful keepsake ceramic hearts with messages of hope to be given to women in need. The community outreach program is called Hearts of Hope. These individually painted ceramic hearts were accompanied by an inspirational hand-written greeting card personalized by each painter.

The Breast Imaging Section Celebrates at The Elephant Walk



On Thurs, May 29th, the Breast Imaging Section gathered in celebration of this year's clinical fellows at the Elephant Walk. Congratulations to graduating fellows **Mark Knox** who will be returning to St. James Hospital, Dublin, **Richard Sharpe** who will be a Breast Imager at Colorado Permanente Medical Group, Denver, and **Francesca Proulx**, who returns as an attending at McGill University Health Center, Montreal.

Front L to front R: Jordana Phillips, Vandana Dialani, Nancy Littlehale, Shambhavi Venkataraman, Seema Prakash, Valerie Fein-Zachary, Ferris Hall, Luis Serrano, Richard Sharpe, Tejas Mehta, Francesca Proulx, Priscilla Slanetz, and Mark Knox.

Radiology in the Community: Employee Health Fair



Radiology participated in the annual BIDMC Employee Health Fair held in the Shapiro Lobby on May 21st with two tables featuring mammogram screening at our community locations and Mass Vein Care at Dedham Health & Athletic Center and 25 Boylston St, Chesnut Hill.



HMFP Radiology Mgr for Outpatient Practices, Jane Corey, and Breast Imaging Supervisors Vicki Albano (1101 Beacon St) and Marian Howes (HMFP Radiology) manned the tables.



Far right: Breast Imager Dr. Priscilla Slanetz is also happy to lend her support!



We received 124 entries for the "pink" basket on the community mammography table and a woman in medical records was the lucky recipient!


The Employee Health Fair is a very well-attended event that also features on-site blood pressure screenings, bone health assessments and numerous opportunities to "get healthy"!

KUDOS - Each month, we share the positive feedback we receive about staff members and ask you to join us in congratulating them; as always, we are especially proud to acknowledge an unprecedented constellation of staff for providing outstanding care and service!

CT

- **Michael Jones** is being recognized for being a Patient Survey Champion! Patients are remarking on Michaels care in their survey responses, which reflects on his "WE CARE" approach to our patients.



-  An inpatient experienced delays in transport between CT and the floor and expressed some concerns about her experience in CT. In reviewing this with **Diane Murphy** she noticed that the patient was coming back to CT. Diane took it upon herself to follow up with the patient when he returned to CT and to apologize to the patient for the experience he previously had leaving CT to go back to his room.

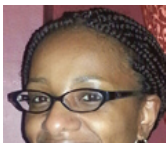
Support Services

-  **Deolinda Depina** received a Spot Bonus for continuous service excellence. Below is a few lines from an email from one of our customer regarding Deolinda's ability to go the extra mile in all that she does to meet all stakeholders expectation. "I wanted to reach out to you in regard to one of your employees, Linda Depina, who went over and above trying to help me out this am when I called. In this day and age with everyone in a rush, impatient and sometimes curt if the caller doesn't have the appropriate information, it was very refreshing to find someone who went out of her way to help, trouble shoot, and solve the problem. You are lucky to have someone of Linda's caliber working in your Department and I wanted to let you know how much I appreciated Linda's help".

PACS/Image Archive

- We often receive positive feedback about **Joe Keegan** and his customer service skills. This note from Judith Farina exemplifies this type of feedback "Joe, I cannot thank you enough for all your help today. You are always so responsive and willing to help us without a moment's hesitation. Your humor also helps diffuse stressful situations. Thanks again as always. – Judy"



-  **Bessie Gray** is recognized for her dependability and collaborative spirit. Bessie can be depended upon to assist when needed and is always willing to provide assistance when called upon.

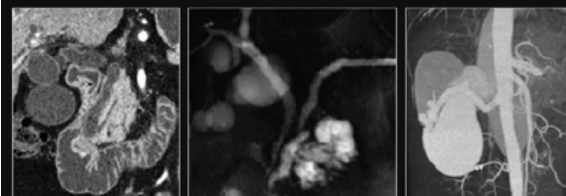
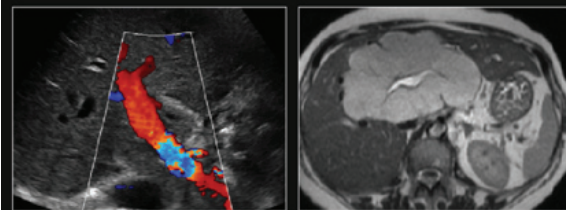
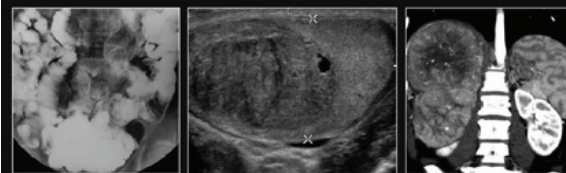


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